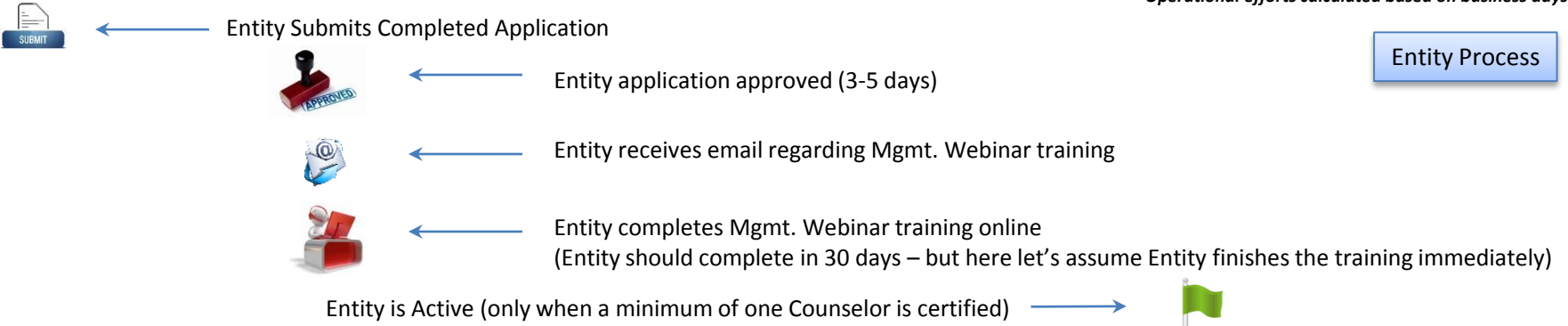


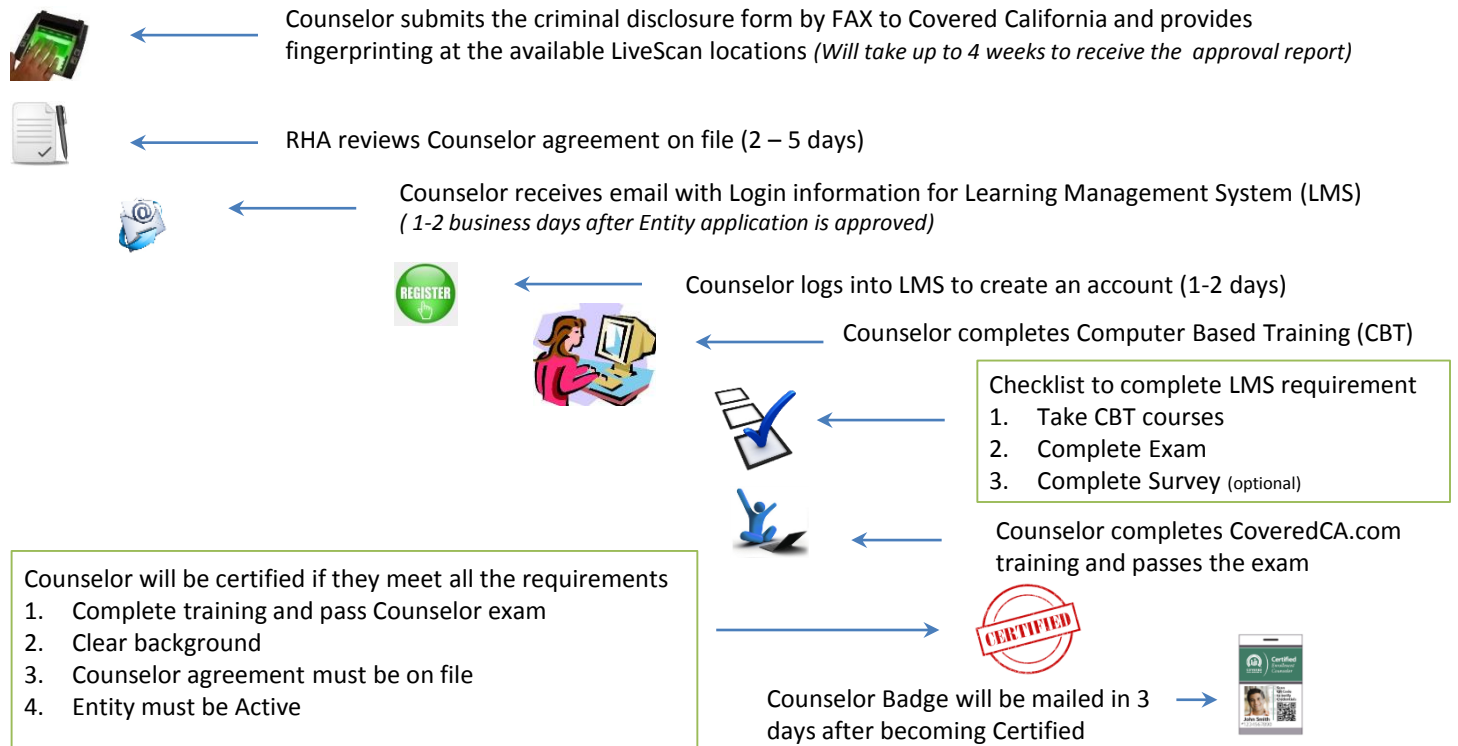
# Timeline for Entity and Counselor Process

2 days	5 days	7 days	10 days	15 days	20 days	25 days
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\*\* Operational efforts calculated based on business days



## Counselor Process



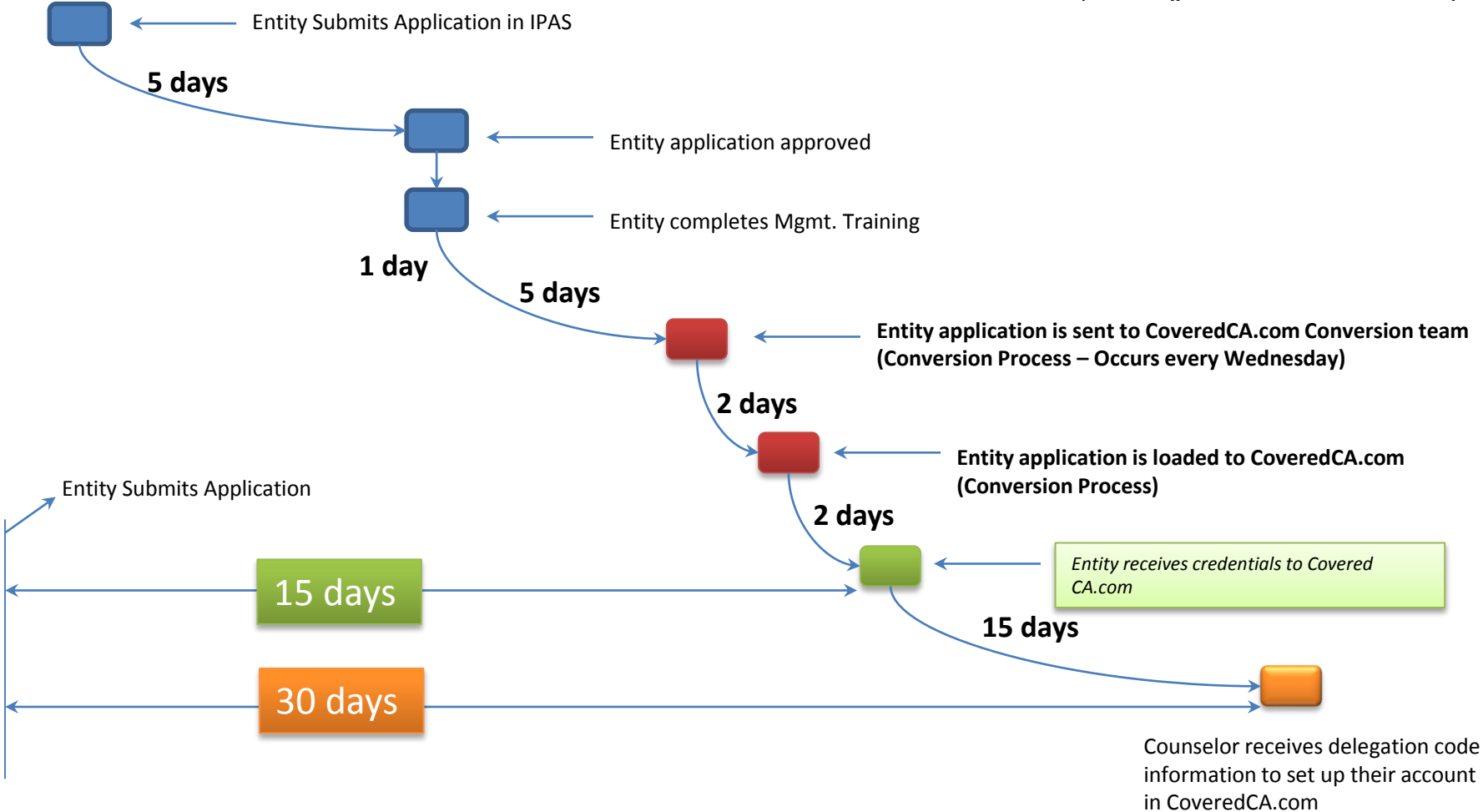
Counselor receives delegation code information to set up their account in CoveredCA.com



# Timeline for receiving CoveredCA.com credentials

0 - 2 days	3- 5 days	6-9 days	10-14 days	15-19 days	20-24 days	25 -30 days
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**\*\* Operational efforts calculated based on business days**



- \*\*Dependency**
1. Complete training and pass Counselor exam
  2. Clear background
  3. Counselor agreement must be on file
  4. Entity must be Active

